

Open Report on behalf of Glen Garrod, Executive Director – Adults and Community Wellbeing

Report to: Adults and Community Wellbeing Scrutiny Committee

Date: **06 September 2023**

Subject: Lincolnshire Safeguarding Adults Board Update

Summary:

This report provides the Adults and Community Wellbeing Scrutiny Committee with an update on the current position of key areas of work being undertaken within the Lincolnshire Safeguarding Adults Board (LSAB).

Actions Required:

The Adults and Community Wellbeing Scrutiny Committee is asked to consider this information provided within this update report.

1. Background

The Care Act 2014 identifies that the Safeguarding Adults Board must develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute. Following the completion of a joint needs assessment exercise to supply an evidence-based evaluation of the key areas of Adult Safeguarding together with an in-depth analysis of the Lincolnshire Safeguarding Adults collection data the LSAB have completed and published their Strategic Plan for 2022 to 2025. The plan identifies an overarching priority of **Prevention and Early Intervention** where the LSAB will focus upon delivery of 'Keeping People Safe', the LSAB Prevention Strategy 2023-2026, which recently was presented to this committee together with focusing upon 3 specific areas to meet the LSAB objectives in relation to

- Making Safeguarding Personal,
- Learning and Shaping Future Practice and
- Safeguarding Effectiveness.

2. LSAB Strategic Plan

Priority 1: Prevention and Early Intervention

The LSAB has identified suitable individuals from across the partnership to lead multiagency subgroups to deliver actions that will focus on keeping people safe by mitigating safeguarding risks before they escalate. Priority areas of focus include:

- Continuous improvement in the quality and safety of Residential and Nursing Care;
- Preventing and or limiting the impact of Pressure Sores (Across NHS and Independent sector providers);
- Tackling the Domestic Abuse of older adults;
- Preventing Financial Abuse;
- Safeguarding Adults with Complex Needs through the introduction of phase two of the Team Around the Adult approach.

Priority 2: Learning and shaping future practice.

The LSAB ensures that the learning from all Safeguarding Adult Reviews and assurance activities is shared and embedded within partner agencies to reduce the risk of repeat incidents or causes of harm.

LSAB has one currently commissioned Safeguarding Adult Review where part of the learning process has included using the learning from the case to test the current Self Neglect protocol.

The LSAB have led on thematic case reviews to examine the cases of 3 women with care and support needs where it was reported their partners had been obstructive to agencies in attempting to provide care making engagement extremely challenging. The review identified several learning points including the need to consider households holistically when considering how to support individuals with care and support needs, together with the requirement for professionals to display professional curiosity when individuals are cancelling appointments.

Key areas of focus continue to be:

- Trailing innovative approaches to Safeguarding Adult Reviews (SARs);
- Completing Assurance Activities to inform the continuous improvement of safeguarding practice across all partners;
- Identification of themes and trends to drive training and awareness input both locally and nationally e.g. Professional curiosity, Mental Capacity;
- Build on our ability to evaluate that system wide change that has taken place as a result of the learning;
- Supporting all stakeholders to improve the quality and impact of their safeguarding activity to improve the outcomes for adults who are abused;
- Establish a constant cycle of learning and improvement at a local and national level.

Priority 3: Safeguarding Effectiveness

The LSAB is ensuring the effective operation and continuous improvement of the governance, scrutiny, and business processes in place to support the board to work effectively and has recently undertaken a review of several of its policies, procedures, and terms of reference to ensure these are current and improve effectiveness of process.

The LSAB has recently refreshed its communication strategy to ensure it is current and relevant together with developing its co production activities which has led to the recruitment of an "expert by experience" to help inform the work of the LSAB.

The LSAB has recently reviewed and enhanced its Quality Assurance Processes by adding a rolling programme of peer review to gain assurance as to the effectiveness of safeguarding arrangements across the partnership.

Keys areas of focus continue to be:

- ➤ Develop further our flexible and effective communications and co production strategy, including a review of the LSAB Information and advice offer, including accessibility;
- ➤ Ensuring our Quality Assurance process is robust, identifying any challenges, sharing best practice, and hearing the voice of service users.
- Ensuring an effective risk/issues management process and the Boards policy
- ➤ Data collection and analysis to ensure our work is always based on evidence. This will include the development of an enhanced Assurance Dashboard for the LSAB Executive.

Priority Four: Making Safeguarding Personal

The LSAB in support of the delivery of this priority have coordinated meetings with LCC Adult Safeguarding and Lincolnshire Police to provide clarity as to when the police are required to raise a Safeguarding Concern as per Section 42 of the Care Act 2014.

The LSAB have coordinated meetings with the CQC and LCC to provide clarity as to what equates to a Quality Incident in a residential setting and when there is a requirement to raise a Safeguarding Concern as per Section 42 of the Care Act 2014, together with securing their support for the use of the Quality Incident form to ensure all such incidents are recorded appropriately.

The LSAB have coordinated meetings across the East Midlands Safeguarding Adults Partnership with the East Midlands Ambulance Service (EMAS) to provide clarity as to when EMAS are required to raise a Safeguarding Concern as per Section 42 of the Care Act 2014.

Key areas of focus continue to be ensuring that all LSAB Partners can consistently evidence a Making Safeguarding Personal (MSP) approach to safeguarding practice. In particular:

- Partners can evidence that they have spoken to the person at risk prior to raising a safeguarding adult concern;
- That all partners will encourage the person at risk (or their advocate) to confirm what outcomes they wish to be achieved;
- That we will seek to achieve the outcomes expressed in a personalised way;
- That partners will work together to keep people safe and prevent safeguarding risks from escalating;
- Implementation of the LSAB MSP action plan.

2. Conclusion

The LSAB continues its strategic work to ensure its partners are focused on the safety of adults living in Lincolnshire to the best of their abilities and resources.

This report identifies key areas of safeguarding adult work undertaken by the LSAB and seeks to assure the scrutiny members that the work is evidence based and achievable.

3. Consultation

a) Risks and Impact Analysis

n/a

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	LSAB Strategic Plan 2022-2025

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Richard Proctor, LSAB Independent Chair who can be contacted on Richard.proctor@lincolnshire.gov.uk